



**FACT SHEET**

**CERTIFIED  
TRAINING  
PACKAGE**

For Community  
Edition Users

## CERTIFIED TRAINING PACKAGE

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### Overview CTP

The Certified Training Package (CTP) is an online training for business users of the Community Edition (CE) provided by Sipwise.

### What CTP can do for you

Within a course of two days, participants will be instructed on how to handle the Community Edition (CE) with efficiency to conquer upcoming troubleshooting scenarios in the future with ease and to find solutions adapted to their business cases. The Q&A session will give attendees the opportunity to discuss topics with a certified member of the Sipwise team.

## Training Sessions



### Day 1: First steps to the Power

- C5 Overview
- Architecture
- Basic call flows
- Data Model
- Basic configuration
- Configuration Framework (ngcpcfg)
  - Low level configuration (YML configs, Templates, Commands)
- Backup & Restore
- API
- Advanced Configuration
- Monitoring - Architecture (Influx, Grafana)
- Troubleshooting
  - Log files (proxy, load balancer, RTP-engine)
- Security - Platform Security
- Voicemail



### Day 2: Drive it the way you love

(A series of hands-on activities)

- Overview
- The Admin panel
- Provisioning
- Making basic calls
- Billing
- Peerings
- Media Transcoding
- Platform processes
- Platform configuration and customisations
- Security
- Troubleshooting



# BOOK NOW!

## Languages

English / Italian / Russian / Spanish

## Participants

Minimum number of Participants per class: 2

Maximum number of Participants per class: 14

Full company training also available upon request (prices are subject to changes)

## Location

Online training

On-site training available upon request (prices are subject to changes)

## Trainer

The sessions will be held by certified and active Sipwise employee who will provide up-to-date information of our solutions and procedures. The trainer enables participants to dive deep into the possibilities of the Community Editions (CE) and gain experience of our open-source platform.

## Pricing

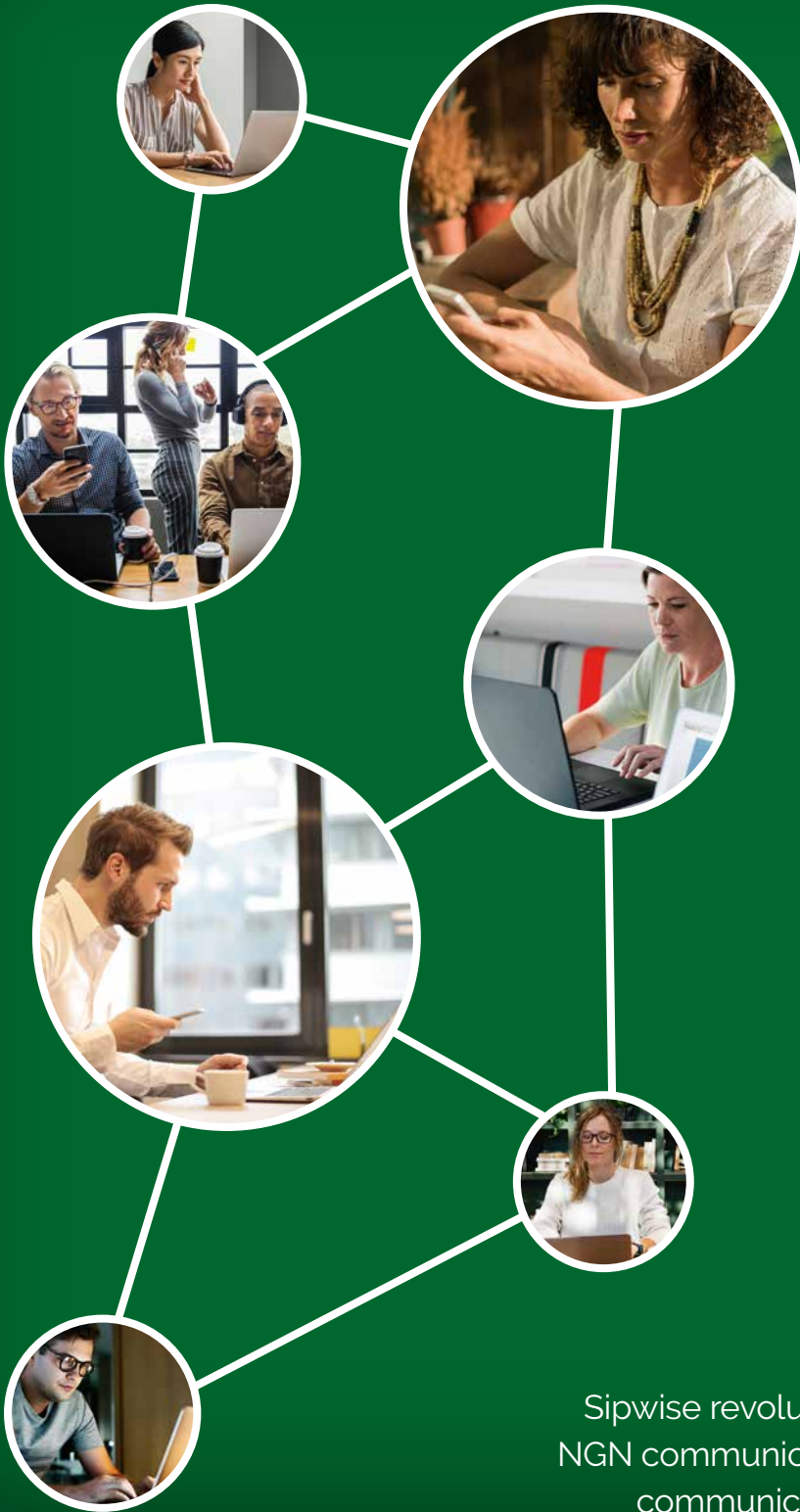
2 days certified training – € 900,- per person, per training day



Book this  
**exclusive training session**  
at [sales@sipwise.com](mailto:sales@sipwise.com)

# Unified Communications

enjoy a new future in the cloud



**efficient**

Open and flexible software architecture ensures fast integration of our services into existing infrastructure.



**simple**

Provide VoIP, video, presence and chat services to any desk and soft phone, IP PBX and mobile / WebRTC device.



**innovative**

Cutting edge technology based on standard APIs and interfaces. Be ready for Web 3.0 with our RTC:engine technology.



**profitable**

Increase your margin by lowering total cost of ownership dramatically – OPEX and CAPEX.

Sipwise revolutionizes the way telcos operate the NGN communication systems. We provide modern communication solutions for any deployment.

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## Need help? Contact us now:

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an ALE Company